

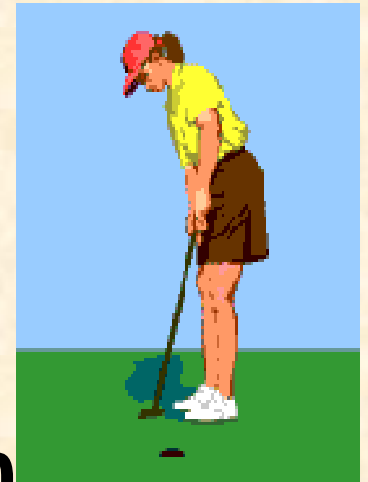


**Welcome to the
IronOaks**

**Chelsea Golf Reservation
Presentation**

Oakwood Ballroom

"Please Silence your cell phone"



Chelsea Golf Reservations

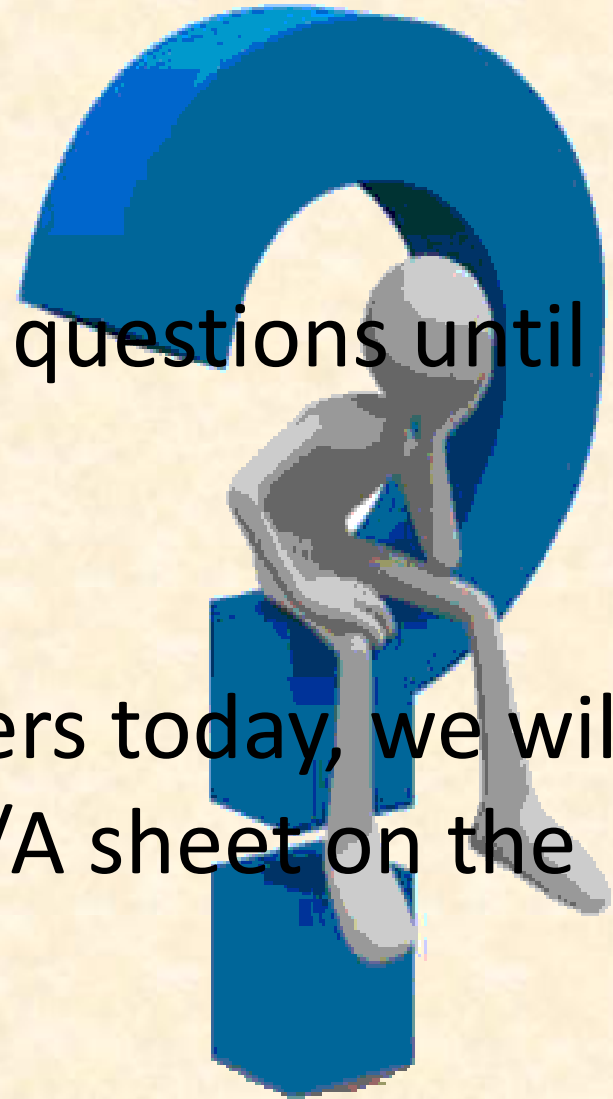
- Some background first
 - IVR (integrated voice response) for touch tone phones
 - Some limitations based on number of digits on phone key pad
 - Advance tee time requests and bookings
 - Requests are for the draw, Bookings are after the draw
 - Request for the draw / placement:
 - Annual Members (Ironwood and Dual), Punch Card and Weekend members
 - First come/first serve after draw / placement
 - Auto Emails [requests, confirmations, cancellations]
 - **NEW!** Internet interface [a new option for IronOaks golfers!]
 - The EXACT same rules apply to internet request as phone requests





If you could, please hold questions until the end.

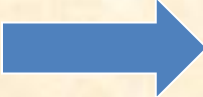
If we don't have the answers today, we will get them and post a Q/A sheet on the website.



Chelsea Phone Reservations

- Dial in will remain as an option – Not going away
 - Phone number won't change - 895-1805

- No major changes

 The EXACT same rules apply to both methods of making a request (phone vs internet)

- Biggest difference will be entering member number first
- Listen to all options carefully
 - The order of some selections may change



Chelsea On-Line



- Ability to make, edit and cancel on-line
 - Requests – 15 days in advance (draw/placement)
 - Event Requests – ILGA, IMGGA, MOGA, OLGA, OLNGA
 - Tee time bookings

Single click repeat request function

- Review pending requests and assigned tee times
- Update personal golfer information
- Lookup other golfers by last name



Chelsea On-Line

continued



- Buddy List
- Review Buddy's and other golfer's tee times
- Display tee sheets
- Link from the www.ironoakshoa.org Golf Page
- Integrated access for iPhone, Blackberry and Smartphones

Additional - detailed documentation is posted on the golf page of the IronOaks website:



Important Notes:

- The phone option for tee times is *not going away*.
- Phone vs Internet - priority and draw/lottery - No Difference!
 - the program works EXACTLY the same way.
- Advantages for you to consider for Internet Access:
 - Convenience - Online Access from your computer or smartphone
 - Point, Click, Select and Submit. Add/Edit/Delete requests/bookings
 - Buddy List - Add golfers you frequently play with to your 'buddy list'.
 - Ability to display (on-line) and print your requests and scheduled tee times.
 - You can also view the tee sheets or your friends schedule



Terminology - Definitions:

- **Draw/lottery:** the process of taking requests and turning them into actual tee times which are assigned to members.
- **Request:** a phone or on-line request for a specific tee time. Can occur up to 15 days in advance of the desired 'date of play'. Only Annual Members, Punchcard and Weekend Members types
- **Event Request:** a phone or on-line request to play in one of the leagues (ILGA, IMGA, MOGA, OLGA OR OLGNA)
- **Booking:** a phone or on-line scheduled tee time. This is the actual booking of a tee time.
 - Occurs after the draw/lottery – 4 days in advance of the actual 'date of play'



On the IronOaks website or direct link

- Go to <http://ironoakshoa.org/Golf/GolfReservation.html>



- OR

- Go to <http://ironoaks.chelseareservations.com>





IronOaks at Sun Lakes



[Home Page](#)

[New Website Postings](#)

[Activities](#)

[ALC, Committees, Patrol](#)

[Board of Directors, GM](#)

[Comment Card, IronOaks Email](#)

[Contacts](#)

[Food & Beverage \(Restaurants\)](#)

[General Information](#)

[Golf, Fitness, Racquet Club](#)

[Website Information](#)

Click Golf, Fitness, Racquet Club, Then click on Golf

What's Hot

[Q&A Assessment](#)

Board & GM Information

[BOD 12/15 Meeting Highlights](#)

[General Manager's Corner](#)

[Board Minutes](#)

Golf

[Fitness Center](#)

[Racquet Club](#)

Note: Website Pa

Ongoing Information

[IronOaks Forms & Documents](#)

Stay In The Loop

[Find Out How Here](#) To receive current information via email



Golf - Golf Clubs, golf news, updates and other information.



Community Items

[Scam Alert](#)

[Heart Health Plus](#)

[Golf Cart Accident](#)

[Heart Month](#)

[Patrol Message](#)

[Special Assessment Details](#)

[Assessment Mailing](#)

[Email Reminder](#)

[The Plant Guy](#)

[Captain Committee](#)

[Service Directory](#)

[Captains](#)

[Classified](#)

[Additional Community Items](#)



IronOaks Golf

Golf News

- [Adopt a Hole](#)
- [Pro Shop News](#)
- [Golf Report](#)
- [Golf Clinics](#)
- [Understanding Frost Delays](#)
- [Golf Membership Purchase](#)
- [Golf FAQ](#)
- [Golf Fees Announced 2011](#)
- [Golf Fees 2011 & 2010](#)
- [Golf Membership](#)
- [Grounds Update](#)
- [Ladies 18 Hole Leagues](#)

Golf Information

- [Welcome](#)
- [Message from the Staff](#)

Golf Clubs

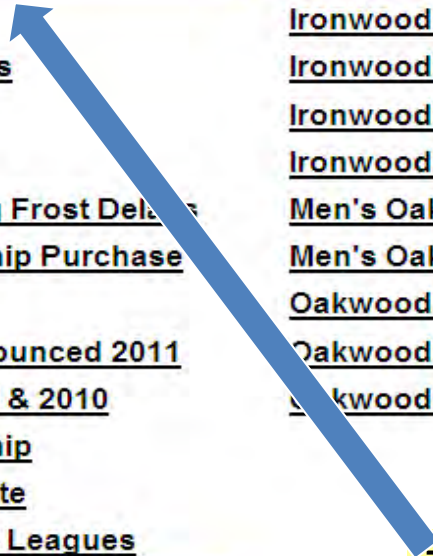
- [Ironwood Friday Couples Golf](#)
- [Ironwood Ladies Golf Assoc](#)
- [Ironwood Ladies Niners Golf](#)
- [Ironwood Men's Golf Assoc](#)
- [Men's Oakwood Golf Assoc](#)
- [Men's Oakwood Lakers Niners](#)
- [Oakwood Couples Golf](#)
- [Oakwood Ladies Golf Assoc](#)
- [Oakwood Ladies Niners Golf](#)

The golf courses are open to the public. Call the Pro Shops for general information.

Oakwood (9 holes each):
The Lakes, The Sonoran & The Palms 480-895-1159

Ironwood (18 holes)
480-895-0614

Golf tee time reservation
480-895-1805



There will be a link here



Let's do the demo!

Wednesday Jan 19, 2011
IronOaksHOA.org



Home Page

New Website Postings

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The Golf Reservation System

Using the new Chelsa Golf Reservation System.

There are three methods to make a Golf Reservation.

Click on the calendar on the right. →



IronOaks Golf						
SUN	MON	TUES	WED	THURS	FRI	SAT
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

Use the Reservation System located in the Ironwood or Oakwood Golf Pro shops.



IronOaks

Call 480-895-1805



Click [here](#) for additional documentation.



Detailed Instructions / documentation can be obtained by clicking here

	January							February								
Date	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Thurs
	26	27	28	29	30	31	1	2	3	4	5	6	7	8	9	10-Feb
Day	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	Golf Day
	Requests and Event Requests 15 days in advance of Golf Day											Open Bookings 4 days in Advance				
	Annual, Punch Card and Weekend Members can 'REQUEST' Tee times. League players make requests for League Day Play after 4pm on day 1							Lottery/Draw occurs. At 12 noon, Members who have requested a tee time are assigned a time. Confirmation emails are sent.			All homeowners can begin making BOOKINGS, actual tee times up until 4pm on the 15th day (Feb 9)					

Cut off for REQUESTS	For Tee time on:	Bookings Call between:	For Tee Time on:	Cut off For Leagues	Play Day
Sunday	Thursday	Sun 12 noon – Wed 2 pm	Thursday	IMGA, OLGA & OLGNA Friday 12 noon	Tuesday
Monday	Friday	Monday – Thursday	Friday	ILGA, MOGA Sunday – 12 noon	Thursday
Tuesday	Saturday	Tuesday – Friday	Saturday		
Wednesday	Sunday	Wednesday – Saturday	Sunday		
Thursday	Monday	Thursday – Sunday	Monday		
Friday	Tuesday	Friday – Monday	Tuesday		
Saturday	Wednesday	Saturday – Tuesday	Wednesday		

And now it's time for

